

GENERAL TERMS AND CONDITIONS OF SALE SAFELINE EUROPE 06.2026

1. General

- 1.1. These general terms and conditions of sale ("General Conditions") apply to the sale of mechanical, electronic lift components and related software ("Products") and related technical or support services ("Services") by SafeLine Europe ("Seller") from its own offices or representatives to their customers ("Buyer") and agreed from the validity date as stated above.
- 1.2. Exceptions and ancillary provisions shall only apply subject to amendments expressly agreed upon in writing by both parties.
- 1.3. The terms and conditions also apply to subsequent transactions, even if they are not referred to at the conclusion of the subsequent transaction.

2. Conclusion of the agreement

- 2.1. The order for delivery or order may be placed in writing and/or by e-mail to

orderbe@safeline-europe.eu
- 2.2. The agreement shall be deemed to be established with validity and binding when, upon receipt of an order, the seller has given written notice to accept the order within any deadline set by the buyer. This order confirmation replaces all previous offers or communications.
- 2.3. The seller has the right to refuse the order if it considers that the order and/or product is not possible in relation to the requested product or order.
- 2.4. If, when making an offer, the seller has set a deadline for its acceptance, the agreement shall be deemed to have been concluded if the buyer has given written notice to accept the offer before the expiry of this deadline, it being understood, however, that no agreement has been concluded if this notice has not been received within one week after the expiry of this deadline.
- 2.5. Changes made to the seller's offer shall only be valid if confirmed in writing by the seller. All orders through an intermediary must be confirmed by the seller directly to the buyer.
- 2.6. The buyer is fully responsible for the information it has provided or made available to the seller for the preparation of the order, such as any specific requirements of the buyer's customers for the Products, and the seller shall not indemnify the buyer in any way for any resulting delays or incompatibilities of the Products, provided that the Products comply with the requirements stated in the order.

3. Drawings and descriptions

- 3.1. Weights, dimensions, capacities and other data included in catalogues, prospectuses, circulars, advertisements, illustrations and price lists have the character of approximate indications. These data are only binding insofar as the contract expressly refers to them.
- 3.2. The drawings and technical descriptions provided to the buyer before or after the conclusion of the contract, intellectual property rights under which full or partial manufacture is possible, shall remain

the exclusive property of the seller or the respective third-party rights holder. They may not be used, copied, reproduced, passed on to or made known to third parties by the buyer without the customer's consent. They are, however, the property of the buyer:

- a. If expressly agreed, or
 - b. If they relate to a prior development agreement, distinct from the execution agreement, in which the seller has not reserved ownership.
- 3.3. The seller shall provide the buyer free of charge with the information necessary to enable the buyer to install, commission, operate and maintain the Product. The seller is not obliged to provide production drawings for the Product or for spare parts.

4. Control

- 4.1. The buyer shall be entitled, both during manufacture and after completion of the work, to have the quality of the materials and parts used checked and verified by his duly authorised representatives. These checks and verifications shall be carried out in the workshop during normal working hours, after the day and time have been agreed beforehand with the seller. The costs arising from this examination or from the intervention of a control or inspection body shall be borne by the buyer.

5. Delivery

- 5.1. Where the buyer collects the goods, the 'Ex Works' terms (Incoterms 2020) apply. If the seller delivers the goods to the delivery address specified by the buyer, the 'DAP' terms (Incoterms 2020) apply.
- 5.2. The seller must notify the buyer in writing of the date by which the buyer must take delivery of the goods. The notification to the buyer must be made in sufficient time to allow the buyer to take the necessary measures.
- 5.3. The goods travel at the buyer's risk and the buyer is responsible for notifying the carrier of the Products of any damage incurred during transport.
- 5.4. Delivery of the Products shall be deemed accepted upon delivery of the Products in accordance with the delivery term of the order.
- 5.5. Partial deliveries are allowed and may be charged separately.
- 5.6. However, if Customer's inspection of the Products upon delivery reveals that the Product does not conform to the order, and Buyer submits a claim to Seller within ten (10) days of delivery, Seller shall promptly rectify any defects so that the Product does conform to the order. At the Buyer's request, new tests will then be carried out, unless the defect was insignificant.
- 5.7. Any defects in the Products after delivery are covered by the Limited Warranty as specified in Clause 12.
- 5.8. If the net purchase amount is less than 250 euros, the buyer will be charged an increased administration and transport fee. For a net purchase amount of more than 250 euros, only a transport cost will be charged according to the applicable rates applied by the seller at the time of order confirmation.

6. Retention of title

- 6.1. The goods remain the property of the seller until full payment of their price.
- 6.2. The buyer undertakes to manage the goods with due diligence, not to make any changes without written consent.
- 6.3. In case of non-compliance with this prohibition, a lump-sum compensation of 50% of the sale price will be payable by the buyer (as a supplement to the sale price and any delay compensation).

7. Delivery times

- 7.1. Unless otherwise agreed, the delivery time runs from the last day of the following dates:
 - a. The day of the formation of the agreement as defined in Article 2.
 - b. The day on which the seller receives an instalment payment, if the agreed contract stipulates an instalment payment before the start of manufacturing.
- 7.2. Unless otherwise agreed, the delivery times mentioned in the agreement are only an estimate: any delay can never give rise to termination of the agreement or to any compensation. If the seller foresees that the delivery will be delayed, it shall notify Customer in writing, stating the reason and, if possible, the time when delivery can be expected.
- 7.3. Delay by the transport company can never be considered as a delay due to the seller.
- 7.4. If, due to force majeure, other business disruptions and supplier delays for which the seller is not responsible, a delivery period or delivery date cannot be met, the delivery period will be extended for the duration of these events.
- 7.5. If and to the extent that the delay in delivery exceeds 45 days, the buyer and the seller are entitled to rescind the contract to the exclusion of all further rights but not to claim liquidated damages or any other compensation from the seller on account of the delay or cancellation.
- 7.6. If the Products are not delivered at the time of delivery because of a delay by the Seller excluding clause 7.5, the Buyer shall be entitled to liquidated damages from the date on which delivery should have taken place, only if such liquidated damages have been agreed in the order with reference to a specific time of delivery. However, if the delay is the result of any act or omission by the buyer, such as failure to provide the seller with the requested information on delivery in time, these liquidated damages shall not be due, but the seller shall be entitled to change the delivery time accordingly or cancel the order.
- 7.7. Unless otherwise provided in the order, liquidated damages shall be payable in the amount of 0.5% of the purchase price of the delayed Products for each started week of delay. The liquidated damages shall not exceed 7.5% of the purchase price of the delayed Products.
- 7.8. The buyer shall file any claim for compensation no later than six (6) months after the time when delivery should have taken place.

- 7.9. In case of delay on the part of the Seller, only liquidated damages shall be available to the Customer. All other claims against the seller based on such delay are excluded, unless the seller is guilty of gross negligence.
- 7.10. If the buyer does not take delivery of the goods at the time they are made available by the seller, he may nevertheless not postpone the due date normally set for payments associated with the delivery.
- 7.11. The seller shall provide for storage of the goods at the expense and risk of the buyer. If the buyer so requests, the seller shall provide insurance for the goods at the buyer's expense. If storage exceeds 2 weeks, the seller may charge storage costs amounting to 0.25% of the invoice amount per starting week.

8. Provision of services.

- 8.1. The seller will provide services in accordance with the agreement and the respective service description.
- 8.2. The seller has the right to replace or change all or part of the services when necessary due to technological changes, improvements, changes in standards or other justified reasons
- 8.3. To the extent necessary, the seller has the right to discontinue or limit the use of the services due to maintenance work or for technical, operational or other special reasons.

9. Payment

- 9.1. All payments are made in EURO or in the currency provided for in the agreement; they are net calculated and discount free.
- 9.2. Prices are calculated on the basis of the daily exchange rate for raw materials, wages and social charges.
- 9.3. The Seller has the right to change the prices of the ordered products at any time prior to delivery by notifying the Buyer of such change. In such a case, the Buyer shall have the right to cancel the contract with written notice to the Seller prior to delivery or thereafter. The Buyer shall not be entitled to any compensation from the Seller for such modification.
- 9.4. Unless otherwise agreed, invoices are payable within 30 days from the day following
 - a. The day of receipt by the buyer of the invoice or equivalent request for payment.
 - b. The day of receipt of the goods or services, if the date of receipt of the invoice or equivalent request for payment is not fixed or if the buyer receives the invoice or equivalent request for payment earlier than the goods or services.
 - c. The day of acceptance or verification to verify the conformity of the goods or services with the contract, if the law or the contract provides for a procedure of acceptance or verification and if the buyer receives the invoice or the equivalent request for payment before or on the date of acceptance or verification.

- 9.5. If the buyer does not pay within the agreed payment period or, failing this, within the statutory payment period, the seller shall be entitled to the payment of interest at 12% per annum from the following day, ipso jure and without notice of default, and the seller may withhold delivery of products or any other part to the buyer. A payment withheld by the buyer due to a claim against the seller may also be considered a default in payment if it is later found that the claim against the seller was unfounded.
- 9.6. The seller has the right to charge an administration fee of € 7 (seven) for each payment reminder sent by the seller in case of late payment.
- 9.7. In addition, if the buyer fails to pay within the agreed payment period or, failing this, within the statutory payment period, the seller shall be entitled, without prejudice to its right to reimbursement of legal costs in accordance with the provisions of the Judicial Code, to reasonable compensation from the buyer for all relevant recovery costs incurred due to the late payment.
- 9.8. The fact that interest is stipulated does not prevent the payments from being due on their due date.
- 9.9. If the payment period has been exceeded by more than 30 days, the seller may terminate the respective service without any liability for the seller and also cancel any outstanding contracts for products in whole or in part with the right to charge any direct damage arising as a result to the seller.
- 9.10. All present and future taxes, as well as additional levies and costs, of whatever nature, associated with the sale shall be borne by the buyer.
- 9.11. The buyer is not entitled to withhold payments due to incomplete delivery, warranty claims or non-substantial defects.

10. Financial guarantees

- 10.1. The seller reserves the right, if, after the conclusion of the agreement but before the total payment of the price, it appears that the buyer's credit is compromised or if his creditworthiness diminishes and namely in the following cases: request for payment deadlines, protest, seizure of all or part of the buyer's goods at the request of a creditor, delay in payments to National Social Security, etc., to demand such guarantee as he deems necessary for the proper execution of the commitments, even after delivery of goods. No notice of default is required for this.

11. Termination clause

- 11.1. If an invoice is not paid on its due date, or in case of application of article 10, the agreement shall be terminated ipso jure by the seller expressing his will by registered letter and without prior notice.
- 11.2. In this case, the seller is entitled to take back the delivered goods without the intervention of the courts.
- 11.3. In addition, compensation of 15% of the price, with a minimum of EUR 200, will be due.

12. Limited Warranty

- 12.1. The seller undertakes to remedy by replacement or repair all indisputable hidden defects (to the goods themselves) that are not the result of force majeure, faulty intervention by the buyer or third parties. The seller becomes the owner of the replaced parts. These pieces will be returned at the buyer's expense. This obligation extends only to defects that become apparent during twelve months from the date of delivery of the products to the buyer. This period will not be extended in case of repair or replacement of the product.
- 12.2. The seller shall not be liable for any other guarantee or compensation beyond that stipulated in point 12.1. In particular, the seller shall not be obliged to pay any compensation for any damage to business goods or for losses associated with the professional activity of the buyer or the persons for whom he is held liable under section 1384 of the Civil Code.
- 12.3. The seller's responsibility for warranty will not apply under the following circumstances:
- a. Small insignificant failures of functionality.
 - b. Defects due to normal wear and tear and/or consumables.
 - c. Defects caused by improper use of the product in ways not indicated or provided for in the manual, as well as on indication of other product information or where reasonableness has clearly not been applied.
 - d. Defects resulting from changes made to the product by the customer or caused by not following the seller's instructions.
 - e. Defects caused by the negligence of the customer, his personnel or a third party as well as by circumstances beyond the control of the seller
 - f. Defects due to external factors such as there being, force majeure, etc.
- 12.4. If the product is difficult to move or the problem occurs only on site, on-site support can be offered. In such case, the customer will grant access to the products to the seller's staff for the necessary time. If necessary and at the seller's request, a representative of the buyer shall be present. In such case, travel expenses as well as working hours must be agreed upon in advance.
- 12.5. If the buyer puts the seller in default and it later turns out that this was entirely not the seller's responsibility or fault then the seller has the right to claim compensation according to the given price list for services. Not only for fixing and diagnosis but also for repairing the same.
- 12.6. Also, the seller will not be obliged to compensate these damages on extra-contractual grounds.
- 12.7. As regards physical damage and damage to private property, the seller will not be liable to pay compensation if:
- a. It cannot be shown that the defects were present at the time the goods were put into circulation;
 - b. The seller, given the state of science and technology, could not have known about the presence of the defects;

- c. The defects are due to the conception of the item in which the goods are incorporated or to the buyer's instructions;
 - d. The damage is due to mistakes made by the buyer, the injured person or someone for whom the injured person is responsible (e.g.: wrong manoeuvres, incorrect operation, transformations carried out by the buyer or third parties, etc.);
 - e. The defects result from the compliance of the goods with mandatory regulations emanating from public authorities;
 - f. The damage is due to lack of maintenance or to maintenance contrary to the maintenance booklet or maintenance instructions prepared by the seller;
 - g. The damage is due to the intervention of a third party not recognised by the seller.
- 12.8. The buyer shall indemnify the **seller** against all claims or demands that third parties may bring against it on the basis of damages as stipulated in point 12.3.
- 12.9. If it is a fabrication according to a plan supplied by the buyer, the guarantee will in any case be limited to a strict execution of the pieces according to the indication of these plans.
- 12.10. Seller shall remedy any defect or non-conformity in the Products due to defects in design, materials or workmanship.
- 12.11. The seller shall not be liable for defects arising from the materials supplied by the buyer or a design or parts of third parties determined or specified by the buyer, to which their respective warranty provisions apply.
- 12.12. The Buyer is responsible for all costs of installation, dismantling and reinstallation of a Product with a Defect, whether or not the Defect is covered by the warranty. The Seller has fulfilled its warranty obligations when the Supplier delivers a properly repaired part or a replacement part to the Buyer.

13. Services

- 13.1. All services are provided as such, without any guarantee. The seller's only obligation is to repeat the service or, if this is not possible, to terminate the contract and refund the payment for the services not yet delivered

14. Exclusive solutions

- 14.1. The seller's liability for defects in the products or services and the customer's sole and exclusive remedies are limited to the fulfilment of the warranty obligations under clause 12.
- 14.2. Except as required by mandatory statutory provisions, there are no other warranties, express or implied, by operation of law or otherwise. The seller expressly disclaims all implied warranties of fitness for a particular purpose and satisfactory quality.

15. Assembly

- 15.1. Assembly is never part of the contract. However, the seller may agree, under special conditions, to put specialised workmen or fitters at the customer's disposal at his request. In this case, the services of these workers or fitters are provided under the supervision, at the expense and under the responsibility of the customer, who shall bear the insurance costs.
- 15.2. The customer must provide, at his expense, all assistance, material and equipment necessary for assembly.

16. Liberating circumstances

- 16.1. Circumstances which occur after the conclusion of the contract and prevent its performance shall be deemed to be exonerating if they include: bankruptcy, dissolution, cessation of payments, breach of terms and conditions applicable to the order, industrial disputes and all other circumstances, such as fire, mobilisation, seizure, embargo, prohibition of foreign exchange, insurrection, shortage of means of transport, general scarcity of raw materials, restrictions in energy consumption, if these other circumstances occur beyond the control of the parties.
- 16.2. The party invoking the above circumstances must immediately notify the other party in writing of their occurrence as well as their expiry.
- 16.3. The occurrence of any of these circumstances removes all liability from both the seller and the buyer.
- 16.4. The seller is constantly developing services and therefore the selection and content of these services may change. The seller also has the right to discontinue the provision of the services. In that case, the seller may terminate the agreement in respect of such discontinued services or the individual parts thereof
- 16.5. The seller may suspend or limit the services or availability of the products until further notice to the Buyer, in the following cases:
 - a. The buyer has not offered the payment security requested by the seller within a specified time in accordance with Article 10.
 - b. The buyer causes damage to or disruption or inconvenience to the seller or the general communications network through the use of the Products or Services
- 16.6. The seller also has the right to modify or terminate the service with immediate effect if a third party, such as a third-party telecommunications service provider, stops supporting the service or changes the terms and conditions of its service in a way that makes it impossible or unreasonable for the seller to continue the service under the existing terms and conditions.

17. Confidentiality

- 17.1. Each party shall retain all materials and information received from the other party that are marked confidential or should be considered confidential. A party shall have the right to use such material and information only for the purposes of the agreement
- 17.2. However, the confidentiality obligation will not be applied to material and information that:

- a. Generally available or otherwise publicly available;
 - b. The party or its affiliate has learned of a third party without any obligation of confidentiality;
 - c. Was in the possession of the receiving Party or its affiliate prior to receipt of the same from the other Party without any obligation of confidentiality relating thereto;
 - d. A party or an affiliated company has developed independently without using material or information received from the other party;
 - e. A party or its affiliate must disclose under a law, decree or other order issued by the competent authorities or a court order.
- 17.3. Each party shall immediately cease the use of confidential material and information received from the other party upon termination of the agreement or when such party no longer requires the material or information in question for the purpose stated in the agreement, and unless the parties separately agree on the destruction of such material, return the relevant material (including all copies thereof). However, each party shall have the right to retain any copies required by law or regulation.
- 17.4. The seller has the right to use the professional skills and experience gained in connection with the supply and to use the Customer's name as a reference in its marketing in accordance with good marketing practices.
- 17.5. The rights and obligations under this Article 17 shall survive the expiry, termination or cancellation of the agreement.

18. Infringement of intellectual property rights

- 18.1. The seller shall, at its expense, defend and indemnify the buyer against claims and actions where a product or service infringes the intellectual property rights of a third party, provided that the buyer immediately notifies the seller in writing of such claims and allows the seller to defend or settle the claims, and provides the seller with all necessary information and assistance, as well as all necessary authorisations.
- 18.2. If, in the seller's justified opinion, the seller infringes the intellectual property rights of a third party, the seller shall, at its own expense:
- a. Obtain the right of use for the customer, or
 - b. Replace the product or service for the offending part, or
 - c. Modify the product or service to eliminate the infringement.
- 18.3. If none of the above alternatives is available to the seller on reasonable terms, the buyer will stop using the product or service at the seller's request.
- 18.4. However, the seller is not liable to the customer if the claim:

- a. Alleged by the customer or an affiliate of the buyer;
- b. is the result of a modification of the product or service or compliance with instructions or information by the buyer;
- c. Result exclusively from the use of the product or service in combination with a product, service or software not provided by the seller; or
- d. Could have been avoided by using the latest released version of the product or service or a component thereof.

18.5. This clause 18 states the seller's entire liability and SafeLine's sole and exclusive remedies for infringement of intellectual property rights.

19. Limited liability

- 19.1. Liability for direct damages or claims for reimbursement is limited to the corresponding purchase price of the products for which liability or damages are claimed or not exceeding fifteen per cent (15%) of the price of the service of the previous three years.
- 19.2. The seller's responsibility includes only direct damage and loss. The seller accepts no responsibility for any indirect, incidental or consequential damages or costs, including, but not limited to, loss of profits or lost savings, successive errors, secondary damages or costs incurred to second or third parties, such as business losses or loss of data or damages which the seller could not reasonably have expected at the time of the contract and which consequences could not reasonably have been avoided or overcome.
- 19.3. The seller shall not be liable for any defects, errors or claims relating to third-party products or services used in connection with the products or services. They are provided solely on the basis of the applicable third-party terms and conditions and the seller's only liability is to transfer the warranty or similar rights to the customer, if possible.
- 19.4. The limitation of liability does not apply to damage caused by wilful conduct or gross negligence. The limitation of liability also does not apply to damage caused by the transmission, copying or use of services in violation of the law or the terms and conditions of.
- 19.5. All claims must be disclosed within three (3) months after the buyer became aware of the cause of action.

20. Other conditions

- 20.1. Software
 - a. Software embedded in the product, or supplied together with the product ("Software"), under licence from the seller is not sold except software from "Thor Engineering"
 - b. The buyer is granted a non-exclusive right to use the software only together with the products purchased by the customer and only for the purpose and scope expressed in the manuals, other product documentation and the order for the product.

- c. The buyer has no other rights, such as proprietary rights or copyrights, and may in no case modify, decompile or copy the software except in accordance with SafeLine's product manuals and other instructions.

20.2. Product repairs

- a. The seller offers repair service for the products that are no longer under warranty at the request of the buyer. The buyer must attach a description of the problem on a service form available at www.safeline.eu
- b. The customer must arrange and pay for the transport of the products to be repaired to the seller. The transport costs of the repaired product or a replacement product are borne by the seller if the repair is under warranty. In other cases, the buyer pays the cost of the return transport.
- c. The seller will repair the product within a reasonable time. Reasonable time will be considered six (6) weeks during normal working loads and twelve (12) weeks during high working loads.
- d. If the repair cost would exceed half of the gross selling price of the product, the seller will issue a quotation for the repair cost to the buyer before any repair is carried out. If the product cannot be repaired, the buyer will be offered a replacement product at the so-called "exchange price".
- e. All products will be upgraded to the latest software version at no extra charge upon repair. The seller will, at the buyer's request, offer product accessories and the latest packaging, in accordance with the price list valid at the time.
- f. The repair work is covered by a three (3) month warranty.

20.3. Resale ban

- a. To ensure high and consistent quality standards, the seller sells products through a network of certified partners. Such partners must meet strict quality criteria in the following areas: business credibility, technical support competences, logistical capabilities, minimum stock levels, etc.
- b. For this reason, no partner, nor any end customer, has the right to redistribute or resell the products unless specifically agreed in advance with the seller.

20.4. Changes

- a. General Terms and Conditions valid at the time of the contract shall apply to the products provided pursuant thereto. For services, the seller shall have the right to amend the General Terms and Conditions or the relevant Special Terms and Conditions at its discretion. Such amended Terms and Conditions shall apply to new agreements or orders for new services on their effectiveness and to all ongoing services after one (1) month following a public release of the updated Terms and Conditions on the SafeLine website.
- b. Any other amendments or additions to the agreement must be agreed in writing to be valid

20.5. Customer details

- a. We, SafeLine Europe, Industrieweg 114, 3980 Tessenderlo-Ham, Belgium are the data controller in question, the personal data requested by us will be included.
- b. Personal data refers to information of a buyer, such as name, address, phone number or company and other information of the person.
- c. Personal data is processed to provide products and/or service as a result of your order/purchase to fulfil an obligation under laws or regulations, for file maintenance. The processing of information ceases when it is no longer necessary to fulfil the stated purpose of processing.
- d. The seller may use automated marketing systems for remote communication through mailing lists, as well as other methods of remote personal communication, such as e-mail and telephone calls.
- e. You, the data subject, have the right to withdraw the given consent at any time and free of charge, without prejudice to the lawfulness of the processing based on the consent before its withdrawal. Withdrawing consent is as simple as giving it and can be done simply by contacting us in this regard at the email address office@safeline.eu.
- f. You also have the right to request access and rectification or erasure of personal data or restriction of the relevant processing, as well as the right to data portability. In doing so, we may ask you to prove your identity so that we deliver the data to the right person. This can be done at office@safeline.eu
- g. If you have any questions about how we process your data, please contact office@safeline.eu
- h. You have the right to complain to the supervisory authority if you believe that your rights have been infringed. Data protection authority (Rue du Printing Press 35, 1000 Brussels)
- i. You have the right to object to processing.
- j. The exercise of your rights will always be free of charge. However, if your requests - beyond withdrawing your consent - are manifestly unfounded or excessive, in particular due to their repetitive nature, we are entitled to charge a reasonable fee in light of the administrative costs or refuse the request."
- k. Our data processing policy can be found at www.safeline-group.com

20.6. Force majeure

- a. With the exception of payment obligations, neither party shall be liable to the other for loss, damage or delay to the work caused by any impediment beyond its control which that party could not have taken into account at the time of entering into the contract, and the consequence of which could not reasonably be avoided or overcome, including, but not limited to, war, insurrection, the act or order of any competent civil or military authority, strikes, unauthorized work stoppage or by fire, flood ("Force Majeure Event"). Strikes, lockouts, boycotts and other

industrial action also constitute a Force Majeure Event where the party concerned is the target or a party to such action.

- b. A force majeure situation suffered by a subcontractor of a party also releases such party from liability if subcontracting to other sources is not possible without unreasonable cost or significant delay.
- c. Both parties shall promptly inform the other party in writing of a force majeure event. The party shall inform the other party accordingly about the cancellation of the force majeure event. If performance of the contract is delayed or services are suspended for more than four (4) months due to a force majeure event, each party shall have the right to terminate the contract by giving written notice to the other party without either party being entitled to claim damages for such termination.

21. Applicable law

21.1. The agreement is governed by Belgian law, unless otherwise decided by the parties.

22. Competent court

22.1. In case of dispute, only the courts of Antwerp have jurisdiction.